



March 24th, 2020

Dear Valued Customers, Suppliers and Business Partners:

Zacros America Inc. is committed to ensuring our customers continue to receive the products we manufacture according to their need. Because many of our customers are pharmaceutical, medical diagnostics, and food wholesalers, who produce materials that are used in the COVID-19 test kits and support the community with food storage, we can continue our operations as an “Essential (life saving) Business”. We have put internal policies and procedures in place to ensure the safety of our employees as well as the product we supply. These policies follow the guidelines of the Centers for Disease Control (CDC), state health departments, and the World Health Organization (WHO) all designed to safeguard the health and well-being of all our employees during the COVID-19 Pandemic.

We will continue our operations as an “Essential Business” under the most recent executive orders issued by various states and municipalities, including Delaware, Maryland, New Jersey and Pennsylvania. We are committed to do everything we can to help our customers and our community during this difficult time.

Sincerely,

A handwritten signature in black ink, appearing to read "Daihei Sakanoue", written in a cursive style.

Daihei Sakanoue

President

Zacros America, Inc.

ZACROS AMERICA, INC.

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